



Step by Step guide – Security Officer’s application submission for NEW, Amend, Renew and Cancel

Version: 1.2

19 Apr 2021

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About this Quick Reference Guide

Purpose & Objective

This quick reference explains step-by-step guide to apply for NEW, AMEND, RENEW and CANCEL application for Security Officer's Licence in **GoBusiness Licensing** system.

Audience

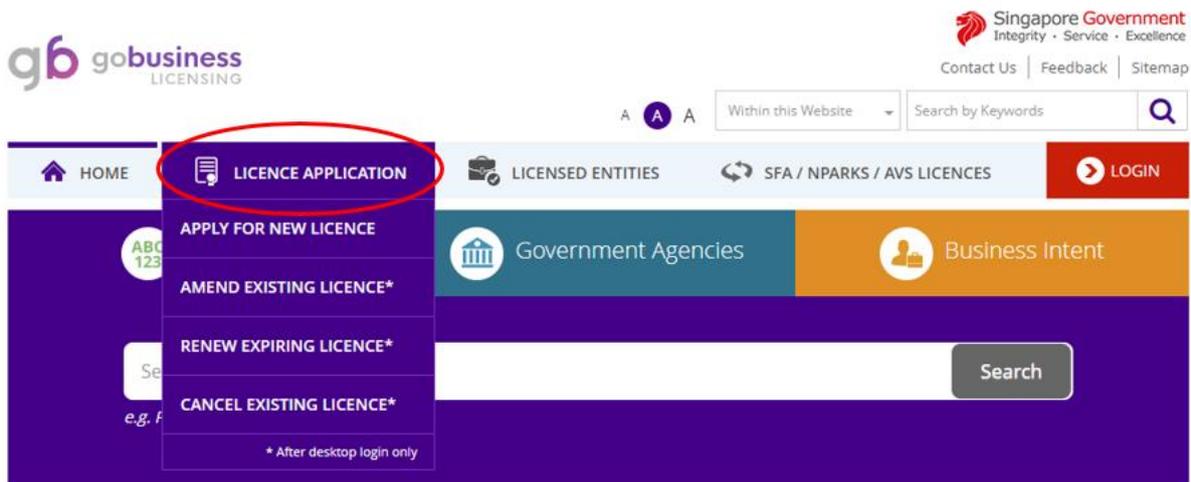
- Security Officer's (SO)

Pre-Requisite

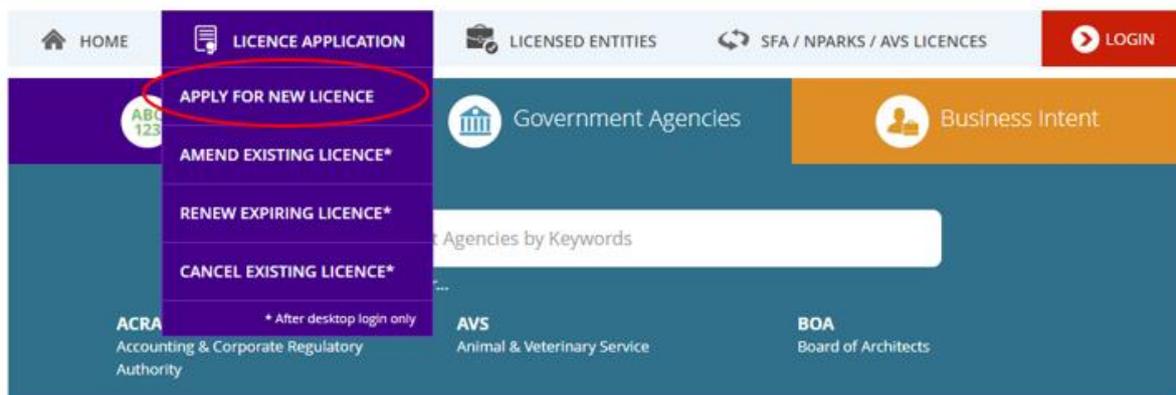
- Security Officer's will login GoBusiness Licensing using their Singpass Credentials.
- Security Officer's to have valid Licences for submitting Amend, Renew and Cancel Application.
- User can [click here](#) to find GoBusiness Licensing online guide on the general usage of GoBusiness Licensing System.

Quick Ref 1: Apply for New SO Licence

- **Step 1:** Click on the [link](#) to access GoBusiness Licensing website.
- **Step 2:** Click on 'LICENCE APPLICATION'



- **Step 3:** Select 'APPLY FOR NEW LICENCE'



- **Step 4:** Select 'SPF' from Government Agencies List



Search Government Agencies by Keywords

e.g. SPF, NEA, Manpower...

ACRA

Accounting & Corporate Regulatory Authority

BCA

Building and Construction Authority

CEA

Council for Estate Agencies

EDB

Economic Development Board

HSA

Health Sciences Authority

IMDA

Info-communications Media Development Authority

LTA

Land Transport Authority

MCCY

Ministry of Culture, Community and Youth

MHA

Ministry of Home Affairs

MSF

Ministry of Social and Family Development

NEA

National Environment Agency

PTC

Public Transport Council

SFA

Singapore Food Agency

STB

Singapore Tourism Board

AVS

Animal & Veterinary Service

CNB

Central Narcotics Bureau

CSA

Cyber Security Agency

EMA

Energy Market Authority

HLB

Hotels Licensing Board

IRAS

Inland Revenue Authority of Singapore

MUIS

Majlis Ugama Islam Singapura

MOE

Ministry of Education

MINLAW

Ministry of Law

MAS

Monetary Authority of Singapore

NPARKS

National Parks Board

PUB

Public Utilities Board

SLA

Singapore Land Authority

SSG

SkillsFuture Singapore Agency

BOA

Board of Architects

CAAS

Civil Aviation Authority of Singapore

ECDA

Early Childhood Development Agency

ESG

Enterprise Singapore

HDB

Housing & Development Board

IPOS

Intellectual Property Office of Singapore

MPA

Maritime and Port Authority of Singapore

MOH

Ministry of Health

MOM

Ministry of Manpower

NCSS

National Council of Social Service

PEB

Professional Engineers Board

SCDF

Singapore Civil Defence Force

SPF

Singapore Police Force

URA

Urban Redevelopment Authority



- **Step 5:** To select Security Officer's Licence (SO) licence, click 'Add to Selection'

Private Security Industry

Security Officer's Licence (SO) ⓘ

A "security officer" means any individual who, for reward, carries out any of the following functions:

a) patrolling or guarding another person's property (including cash in transit) by a

Add to Selection >

Security Service Provider Licence ⓘ

Only Companies with Security Service Provider (SSP) licence can provide security services or equipment.

The types of security services are defined in Section 18 of the Private Security Industr

Add to Selection >

Private Investigation Agency Licence ⓘ

Companies are required to have a Private Investigation Agency (PIA) Licence if they are providing private investigation services and taking on assignments as defined in Section 5 of the Private Secu

Add to Selection >

- **Step 6:** After selecting the SO licence, click on PROCEED button.

Selected Licences

SPF | Security Officer's Licence (SO) 

Proceed

 Review & Apply (1)

- **Step 7:** Licence details page is displayed. Click on Apply button.

Apply for New Licence

You may need the following licence(s) for your business

To be applied at **GoBusiness Licensing**

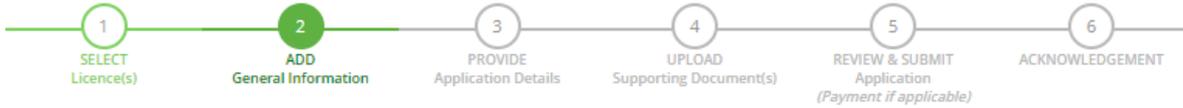
<input checked="" type="checkbox"/> Licence Name	Time to Fill	Fees & Supporting Documents	Estimated Processing Time
Selected Licence(s)			
<input checked="" type="checkbox"/> SPF Security Officer's Licence (SO) ⓘ	10 mins	Details	At least 14 working days



- **Step 8:** System will prompt you to login. Login using your Singpass

The screenshot shows the GoBusiness Licensing website header with the logo and navigation menu. Below the header, there are three login options presented as cards: 'Business Users' with a 'Log in with singpass' button, 'Individuals' with a 'Log in with singpass' button (highlighted with a red box), and 'Login ID' with a 'Login' button. The 'Login ID' card also includes input fields for 'Your Email' and 'Your Password', a 'Login' button, and links for 'Forgot Password?' and 'Request User Account'.

- **Step 9:** Fill the General Information Page and click NEXT.



Apply for New Licence

Terms of Use

I. Agreement

1. Access to these services is governed by the terms and conditions as stated below ("Terms of Use"). By accessing and using the Website, you shall be deemed to have accepted and agreed to be legally bound by these Terms of Use. If you do not accept any of these Terms of Use, please leave the Website.
2. In these Terms of Use, the words "we", "our" and "us" refer to the Government of Singapore and all Statutory Boards. "Statutory Board" means any body corporate established by or under written law from time to time to perform or discharge any public function.
3. These Terms of Use may be changed from time to time. Changes will be posted on this page. Your use of the Website after changes have been posted on the Website will constitute your agreement to the modified Terms of Use and all of the changes.
4. We may modify or discontinue any information or features that form part of the Website at any time, with or without notice to you, and without liability.

II. Access To the Website

1. The accessibility and operation of the Website relies on technologies which are not under our control. We do not guarantee continuous accessibility or uninterrupted operation of the Website.

By clicking on the checkbox, I agree to be bound by the Terms of Use.

Profile

I am applying as an Applicant

Retrieve Myinfo with Singpass

Please click [here](#) for Myinfo details

Applicant's Particulars

Note: Name, Citizenship, Gender, Date Of Birth, Home Tel Number, Mobile Number and Email are taken from Myinfo for your convenience.

Salutation *	<input type="text" value="Mr"/>	Designation	<input type="text" value="Managing Director"/>
Name *	<input type="text" value="xxx"/>	Office Tel Number	<input type="text" value=""/>
Citizenship *	<input type="text" value="SINGAPORE CITIZEN"/>	Home Tel Number	<input type="text" value="+6560000000"/>
Gender *	<input checked="" type="radio"/> Male <input type="radio"/> Female	Fax Number	<input type="text" value=""/>
Date Of Birth *	<input type="text" value="04/12/0002"/>	Mobile Number *	<input type="text" value="+6590000000"/>
Primary Contact Mode *	<input type="radio"/> Office Tel Number <input type="radio"/> Home Tel Number <input checked="" type="radio"/> Mobile Number	Email *	<input type="text" value="xxx@mail.com"/>
		Alternative Email	<input type="text" value=""/>
		<input type="checkbox"/> Tick if you prefer to receive status updates of licence application via SMS	

Applicant's Address

Address Type*	<input checked="" type="radio"/> Local <input type="radio"/> Foreign	Street Name*	<input type="text" value="YIO CHU KANG ROAD"/>
Type of Premises*	<input type="text" value="Residential"/>	Level	<input type="text"/>
Postal Code*	<input type="text" value="545565"/> <input type="button" value="Retrieve Address"/> Please enter your postal code and click "Retrieve Address".	Unit Number	<input type="text" value="E.g. 05-01 Key in:05"/>
Block / House Number*	<input type="text" value="60"/>	Building Name	<input type="text" value="E.g. 05-01 Key in:01"/>

Mailing Address

Applicant Address	<input type="button" value="Copy"/>	Street Name*	<input type="text"/>
Address Type*	<input checked="" type="radio"/> Local <input type="radio"/> Foreign	Level	<input type="text"/>
Type of Premises*	<input type="text" value="Residential"/>	Unit Number	<input type="text" value="E.g. 05-01 Key In:05"/>
Postal Code*	<input type="text"/> <input type="button" value="Retrieve Address"/> Please enter your postal code and click "Retrieve Address".	Building Name	<input type="text" value="E.g. 05-01 Key in:01"/>
Block / House Number	<input type="text" value="Please Select"/>		

- **Step 10:** Fill the SO Application form and click PROCEED

Apply for New Licence

Security Officer's Licence (SPF)

Staff Post

Categories* Security Officer Restricted Security Officer

Note: Please select the category Restricted Security Officer only if you are directed by authority.

Additional Particulars of Applicant

Race	<input type="text" value="Please Select"/>	Highest Academic Qualification*	<input type="text" value="Please Select"/>
Country/Region of Birth	<input type="text" value="Please Select"/>	Name of Next of Kin	<input type="text"/>
		Contact No of Next of Kin	<input type="text" value="▼"/>

Existing Training Record Details

Training Type For Security Officer *

- Advance Security Course conducted by APRO Asian Protection Pte Ltd (before 1 Jan 96)
- Airport Police Division Front Loader (ASA) certified
- Airport Police Division Security Screening Unit (APS SSU) certified
- Basic Auxiliary Police Officer Course conducted by CISCO or AETOS APF Training School
- Basic Protection Officer Course conducted by APRO Asian Protection Pte Ltd (before 1 Nov 02)
- Basic Security Course (before 1 Nov 02)
- Basic Security Training conducted by APRO Asian Protection Pte Ltd (before 1 Nov 02)
- CAMS Operator
- Certificate in Hotel Security Management organised by SHATEC (before 1 Jan 98)
- Diploma in Police Studies and Security Management offered by Temasek Polytechnic
- Diploma in Security & Fire Safety Management offered by Temasek Polytechnic
- Essential Security Guarding Course conducted by Group 4 CISCO Training (before 1 Jan 96)
- Hotel Security Operations organised by SHATEC (before 1 Jan 98)
- Security Supervisors Course Examination certified by SHRI or RELC (before 1 Aug 04)
- Specialised Guarding Skill conducted by Group 4 CISCO Training (before 1 Jan 96)
- Supervising Security Activities conducted by Group 4 CISCO Training (before 1 Aug 04)
- The Security Managers and Chief Security Officers Course conducted by APRO Asian Protection Pte Ltd (before 1 Aug 04)
- None of the above

Experience

S.No	Experience	From Year	To Year	Remark
No records available				

Experience *

Add

Rank *

Declaration

Are you currently in possession of a security officer or private investigator licence under another FIN / IC Number? *

Yes No

Have you suffered, or are suffering from any mental condition or illness? *

Yes No

[< Previous](#) [Proceed >](#) [Save as Draft](#) [Save as Draft & Exit](#)

- **Step 11:** Upload the required supporting documents by clicking on the UPLOAD button.
Click NEXT once all the supporting document are uploaded.



Apply for New Licence

Security Officer's Licence (SO)

Document Name	Type	Attachment	Action
Training results * Scanned Copy of the Training results Acceptable File Format: docx, doc, pdf, png, jpeg, gif, jpg Acceptable File Size: maximum : 2 MB	ONLINE UPLOAD ▾	Supporting Document3.pdf	
Experience * Scanned copy of Experience. E.g. Certificate of Service (COS), Service Transcript (ST), Promotion Cert etc Acceptable File Format: docx, doc, pdf, png, jpeg, gif, jpg Acceptable File Size: maximum : 2 MB	ONLINE UPLOAD ▾	Supporting Document2.pdf	

< Previous
Next >
Save as Draft
Save as Draft & Exit

- **Step 12:** Review the filled application and check the Declaration. Click 'Submit' Button.

Apply for New Licence

Information Review



Applicant's Particulars			
Agree to use Myinfo Data	Yes	Designation	Managing Director
Salutation	Mr	Office Tel Number	
Name	xxx	Home Tel Number	+6560000000
Citizenship	SINGAPORE CITIZEN	Fax Number	
Gender	Male	Mobile Number	+6591231232

Declaration

General Declaration

- I declare that all the information given in this application form is true and correct. I am aware that legal action may be taken against me if I had knowingly provided false information. I agree that in any legal proceedings, I shall not dispute the authenticity or accuracy of any statements, confirmations, records, acknowledgements, information recorded in or produced in this application.



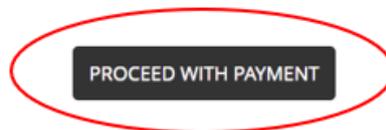
➤ **Step 13:** System prompt you to make payment. Payment to be made via Online.



Apply for New Licence

Make Payment

Description	Fee Type	Fee	GST	Sub Total
PA2011264287				
SPF - Security Officer's Licence (SO)	Processing Fee	\$16.00	Not applicable	\$16.00
C2020000271				
Grand Total				\$16.00



➤ **Step 14:** Once Payment is done online, the application is submitted successfully.



Apply for New Licence

✓

Submitted successfully: 1 application(s)

You will be notified of the approval of your application via SMS/Email.

-

Singapore Police Force

Security Officer's Licence (SO)

Application Number	C2020000271	Payment Advice Number	PA2011264287
Application Status	Submitted with Payment	Payment Status	STAGE1 : PAID STAGE2 : N.A
Submission Number	B2020001455	Payment Amount(SGD)	\$16.00
Submission Date	20 Jan 2020 11:24:54	Estimated Processing Time	At least 14 working days
Submission Name	B2020001455		

View your [Applications and Status](#)

NOTE

Application has been submitted successfully. You will be notified of the approval of your application by email/sms. Processing status will also be updated under the Application Status Column.

Please note that the "Submission Name" is for your personal reference only.

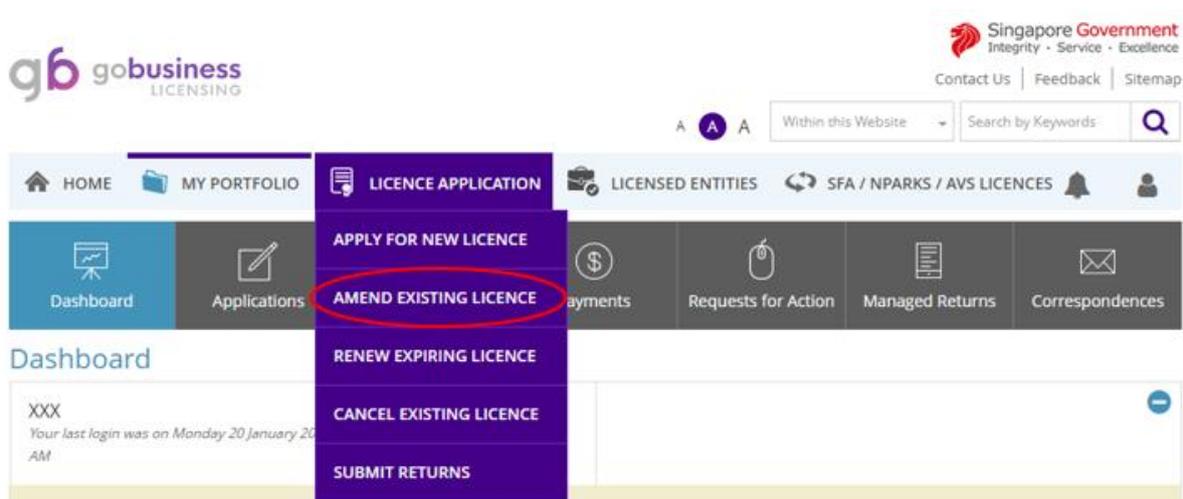
You may retrieve your submission and application details by clicking on the "Applications" tab in the "My Portfolio" menu.



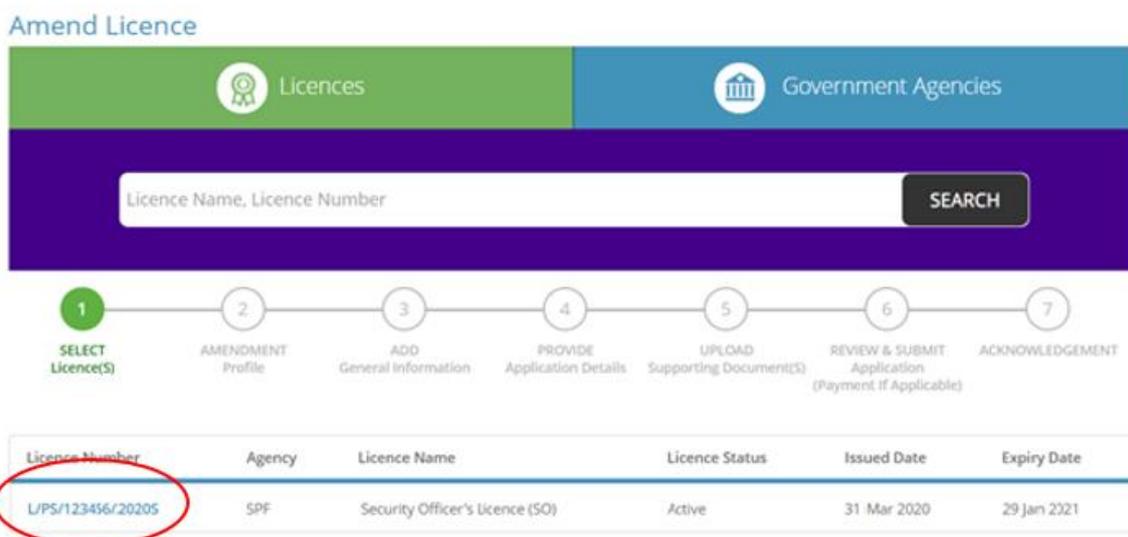
Quick Ref 2: Amend Existing SO Licence

Update of Biodata

- **Step 1:** Login GoBusiness Licensing via your Singpass Credential.
- **Step 2:** Select AMEND EXISTING LICENCE



- **Step 3:** System will redirect to Licence page.
Select the Licence for which you wish to do this Amendment.



- **Step 4:** System will redirect to Amendment Page.
Select the Amendment Type 'Update of Biodata' and click NEXT

Singapore Police Force

Security Officer's Licence (SO)

Type of Amendment	Fees & Supporting Documents (if required)
<input checked="" type="radio"/> Update of Biodata	Details
Licence Number * <input type="text" value="L/PS/123456/2020S"/>	
<input type="radio"/> Update of Training Record and Experience	Details

[BACK](#) [NEXT](#)

- **Step 5:** Fill the General Information Page and click NEXT.



Amend Existing Licence

Terms of Use

I. Agreement

1. Access this services is governed by the terms and conditions as stated below ("Terms of Use"). By accessing and using the Website, you shall be deemed to have accepted and agreed to be legally bound by these Terms of Use. If you do not accept any of these Terms of Use, please leave the Website.
2. In these Terms of Use, the words "we", "our" and "us" refer to the Government of Singapore and all Statutory Boards. "Statutory Board" means any body corporate established by or under written law from time to time to perform or discharge any public function.
3. These Terms of Use may be changed from time to time. Changes will be posted on this page. Your use of the Website after changes have been posted on the Website will constitute your agreement to the modified Terms of Use and all of the changes.
4. We may modify or discontinue any information or features that form part of the Website at any time, with or without notice to you, and without liability.

II. Access To the Website

1. The accessibility and operation of the Website relies on technologies which are not under our control. We do not guarantee continuous accessibility or uninterrupted operation of the Website.

By clicking on the checkbox, I agree to be bound by the Terms of Use.

| Myinfo

Retrieve Myinfo with Singpass

Please click [here](#) for Myinfo details

Filer's Particulars

Note: Name, Citizenship, Gender, Date Of Birth, Home Tel Number, Mobile Number and Email are taken from Myinfo for your convenience.

Salutation*	<input type="text" value="Mr"/>	Designation*	<input type="text" value="Managing Director"/>
Name*	<input type="text" value="xxx"/>	Office Tel Number	<input type="text"/>
Citizenship*	<input type="text" value="SINGAPORE CITIZEN"/>	Home Tel Number	<input type="text" value="+6500000000"/>
Gender*	<input checked="" type="radio"/> Male <input type="radio"/> Female	Fax Number	<input type="text"/>
Date Of Birth*	<input type="text" value="04/12/0002"/> <input type="button" value="📅"/>	Mobile Number*	<input type="text" value="+6500000000"/>
Primary Contact Mode*	<input type="radio"/> Office Tel Number <input type="radio"/> Home Tel Number <input checked="" type="radio"/> Mobile Number	Email*	<input type="text"/>
		Alternative Email	<input type="text"/>
		Tick if you prefer to receive status updates of licence application via SMS	<input type="checkbox"/>

- **Step 6:** Fill in the 'Update of Biodata' amendment form and click PROCEED



Amend Existing Licence

Security Officer's Licence (SO)

Particulars of License

Licence Number L/PS/000094/2018S

Filer NRIC/ FIN Number S2189724H

Additional Particulars of Licensee

Instruction Note:

- Applicant is expected to submit this application to notify SPF for any change in Name, Address or other qualification details.
- For NRIC holders address is populated from MyInfo. If you don't see the correct info please update your MyInfo record before notifying SPF on this change.
- For FIN holders address is populated from your GoBusiness Licensing Profile. If you don't see the correct info please update your GoBusiness Licensing profile before notifying SPF on this change.

Licencee NRIC / FIN Number S2189724H Licencee Name xxx

New Licensee Address

For any update of address, please go to MyInfo (for NRIC holders) and GoBusiness Licensing Profile (for FIN holders) to make the changes.

Postal Code * 117611 **Retrieve Address** Floor Number

Please enter your postal code and click "Retrieve Address" E.g. 05-01 key in :05

Block / House Number * 31 Unit Number

E.g. 05-01 key in :01

Street Name * SCIENCE PARK ROAD Building Name THE CRIMSON

Highest Academic Qualification * Others Highest Academic Qualification Highest Academic Qualification

Highest Academic Qualification Description(mandatory only if others): *

Name of Next of Kin John Contact No of Next of Kin +6593384966

- **Step 7:** Upload the required supporting documents page is displayed to upload documents if any.



Amend Existing Licence

Security Officer's Licence (SO)

No supporting document required for online application submission. Agencies may contact applicant if any supporting documents are needed subsequently



- **Step 8:** Review the filled application and check the Declaration. Click 'Submit' Button.

Amend Existing Licence

Information Review

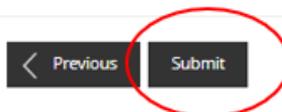



Filer's Particulars			
Agree to use Myinfo Data	Yes	Designation	Managing Director
Salutation	Mr	Office Tel Number	
Name	xxx	Home Tel Number	+6560000000
Citizenship	SINGAPORE CITIZEN	Fax Number	
Gender	Male	Mobile Number	+6591231232

Declaration

General Declaration

- I declare that all the information given in this application form is true and correct. I am aware that legal action may be taken against me if I had knowingly provided false information. I agree that in any legal proceedings, I shall not dispute the authenticity or accuracy of any statements, confirmations, records, acknowledgements, information recorded in or produced in this application.



- **Step 9:** System displays the Acknowledgement page to confirm, application is submitted successfully.



Amend Existing Licence

Submitted successfully: 1 application(s)

You will be notified of the approval of your application via SMS/Email.

-

Singapore Police Force

Security Officer's Licence (SO)

Application Number	U2020000226	Application Status	Submitted (No Upfront Payment Required)
Submission Number	B2020001470	Payment Status	STAGE1 : N.A STAGE2 : N.A
Submission Date	20/01/2020 14:25:59		
Submission Name	B2020001470		

[View your Applications and Status](#)

NOTE

Application has been submitted successfully. You will be notified of the approval of your application by email/sms. Processing status will also be updated under the Application Status Column.

Please note that the "Submission Name" is for your personal reference only.

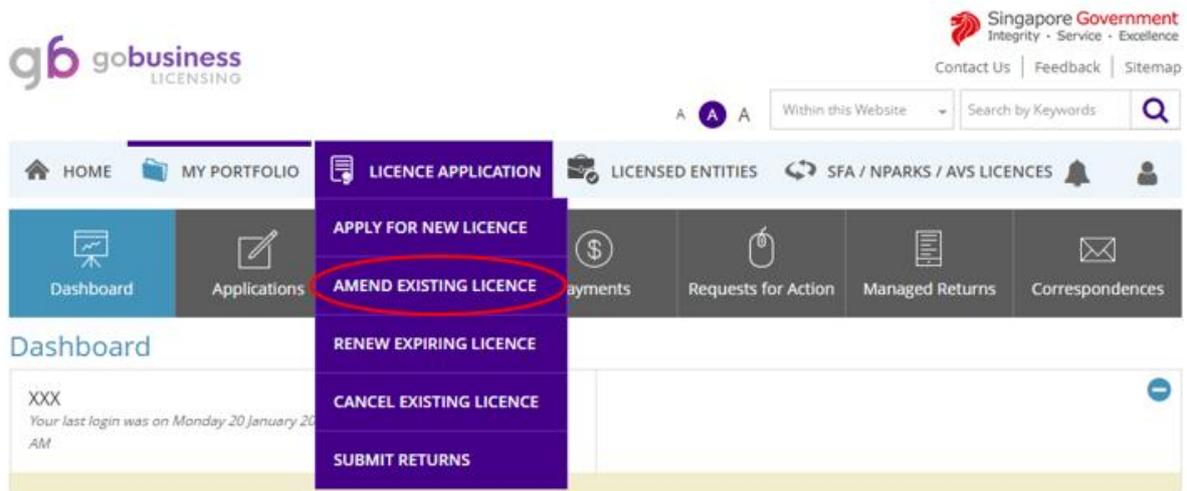
You may retrieve your submission and application details by clicking on the "Applications" tab in the "My Portfolio" menu.

PRINT

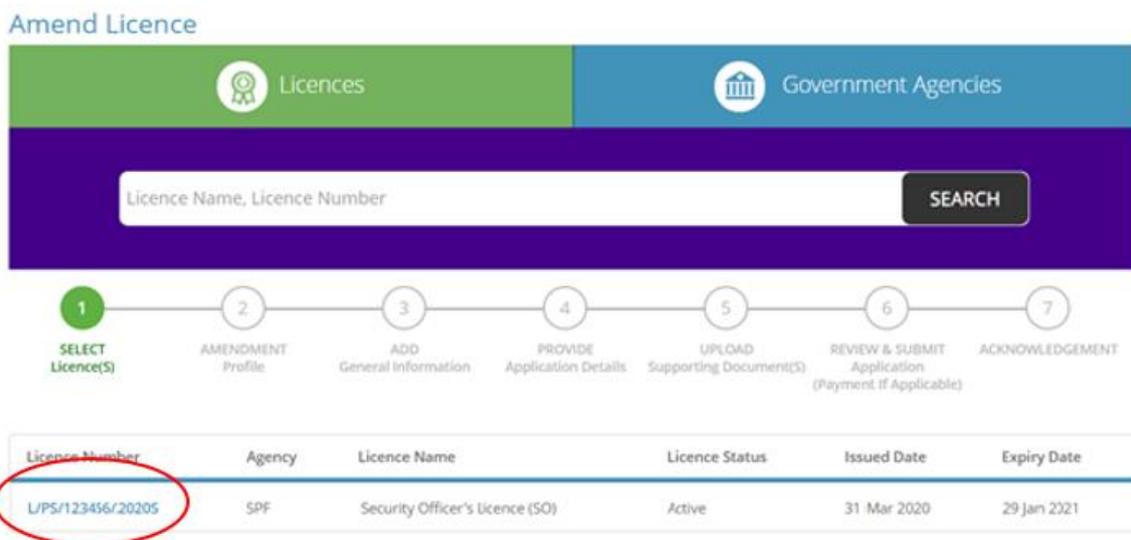
CLOSE

Update of Training Record and Experience

- **Step 1:** Login GoBusiness Licensing via your Singpass Credential.
- **Step 2:** Select AMEND EXISTING LICENCE



- **Step 3:** System will redirect to Licence page.
Select the Licence for which you wish to do this Amendment.



- **Step 4:** System will redirect to Amendment Page.
Select the Amendment Type 'Update of Training Record and Experience' and click NEXT

Type of Amendment	Fees & Supporting Documents (if required)
<input type="radio"/> Update of Biodata	Details
<input checked="" type="radio"/> Update of Training Record and Experience	Details

Licence Number *



➤ **Step 5:** Fill the General Information Page and click NEXT.



Amend Existing Licence

Terms of Use

I. Agreement

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2. In these Terms of Use, the words "we", "our" and "us" refer to the Government of Singapore and all Statutory Boards. "Statutory Board" means any body corporate established by or under written law from time to time to perform or discharge any public function.
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| Myinfo

Retrieve Myinfo with Singpass

Please click [here](#) for Myinfo details

Filer's Particulars

Note: Name, Citizenship, Gender, Date Of Birth, Home Tel Number, Mobile Number and Email are taken from Myinfo for your convenience.

Salutation*	<input type="text" value="Mr"/>	Designation*	<input type="text" value="Managing Director"/>
Name*	<input type="text" value="xxx"/>	Office Tel Number	<input type="text"/>
Citizenship*	<input type="text" value="SINGAPORE CITIZEN"/>	Home Tel Number	<input type="text" value="+6500000000"/>
Gender*	<input checked="" type="radio"/> Male <input type="radio"/> Female	Fax Number	<input type="text"/>
Date Of Birth*	<input type="text" value="04/12/0002"/> <input type="button" value="📅"/>	Mobile Number*	<input type="text" value="+6500000000"/>
Primary Contact Mode*	<input type="radio"/> Office Tel Number <input type="radio"/> Home Tel Number <input checked="" type="radio"/> Mobile Number	Email*	<input type="text"/>
		Alternative Email	<input type="text"/>
		Tick if you prefer to receive status updates of licence application via SMS	<input type="checkbox"/>

- **Step 6:** Fill in the 'Update of Training Record and Experience' amendment form and click PROCEED



Amend Existing Licence

Security Officer's Licence (SO)

Particulars of License	
Licence Number	L/PS/000094/2018S
Filer NRIC/ FIN Number	S2189724H

Existing Training Record Details

Training Type For Security Officer*

- Advance Security Course conducted by APRO Asian Protection Pte Ltd (before 1 Jan 96)
- Airport Police Division Front Loader (ASA) certified
- Airport Police Division Security Screening Unit (APS SSU) certified
- Basic Auxiliary Police Officer Course conducted by CISCO or AETOS APF Training School
- Basic Protection Officer Course conducted by APRO Asian Protection Pte Ltd (before 1 Nov 02)
- Basic Security Course (before 1 Nov 02)
- Basic Security Training conducted by APRO Asian Protection Pte Ltd (before 1 Nov 02)
- CAMS Operator
- Certificate in Hotel Security Management organised by SHATEC (before 1 Jan 98)
- Diploma in Police Studies and Security Management offered by Temasek Polytechnic
- Diploma in Security & Fire Safety Management offered by Temasek Polytechnic
- Essential Security Guarding Course conducted by Group 4 CISCO Training (before 1 Jan 96)
- Hotel Security Operations organised by SHATEC (before 1 Jan 98)
- Security Supervisors Course Examination certified by SHRI or RELC (before 1 Aug 04)
- Specialised Guarding Skill conducted by Group 4 CISCO Training (before 1 Jan 96)
- Supervising Security Activities conducted by Group 4 CISCO Training (before 1 Aug 04)
- The Security Managers and Chief Security Officers Course conducted by APRO Asian Protection Pte Ltd (before 1 Aug 04)
- None of the above

Experience

S.No	Experience	From Year	To Year	Remark
1	Others	1111	1111	Remark  

Experience *

Add

Rank *

[Previous](#) [Proceed](#) [Save as Draft](#) [Save as Draft & Exit](#)

- **Step 7:** Upload the required supporting documents page is displayed to upload documents if any.



Amend Existing Licence

Security Officer's Licence (SO)

Document Name	Type	Attachment	Action
Training Result * Scanned copy of the Training Result Acceptable File Format: .jpg, .doc, .docx, .pdf, .png, .jpeg, .gif Acceptable File Size: maximum : 2 MB	<input type="text" value="ONLINE UPLOAD"/>	Supporting Document2.pdf	<input type="button" value="Upload"/>

- **Step 8:** Review the filled application and check the Declaration. Click 'Submit' Button.

Amend Existing Licence

Information Review

Filer's Particulars			
Agree to use Myinfo Data	Yes	Designation	Managing Director
Salutation	Mr	Office Tel Number	
Name	xxx	Home Tel Number	+6560000000
Citizenship	SINGAPORE CITIZEN	Fax Number	
Gender	Male	Mobile Number	+6591231232

Declaration

General Declaration

- I declare that all the information given in this application form is true and correct. I am aware that legal action may be taken against me if I had knowingly provided false information. I agree that in any legal proceedings, I shall not dispute the authenticity or accuracy of any statements, confirmations, records, acknowledgements, information recorded in or produced in this application.

- **Step 9:** System displays the Acknowledgement page to confirm, application is submitted successfully.



Amend Existing Licence

Submitted successfully: 1 application(s)

You will be notified of the approval of your application via SMS/Email.

Singapore Police Force

Security Officer's Licence (SO)

Application Number	U2020000227	Application Status	Submitted (No Upfront Payment Required)
Submission Number	B2020001471	Payment Status	STAGE1 : N.A STAGE2 : N.A
Submission Date	20/01/2020 14:40:10		
Submission Name	B2020001471		

[View your Applications and Status](#)

NOTE

Application has been submitted successfully. You will be notified of the approval of your application by email/sms. Processing status will also be updated under the Application Status Column.

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PRINT

CLOSE

Quick Ref 3: Renew Existing SO Licence

- **Step 1:** Login GoBusiness Licensing via your Singpass Credential.
- **Step 2:** Select RENEW EXISTING LICENCE

HOME MY PORTFOLIO LICENCE APPLICATION LICENSED ENTITIES SFA / NPARKS / AVS LICENCES

Dashboard Applications **APPLY FOR NEW LICENCE** AMEND EXISTING LICENCE **RENEW EXPIRING LICENCE** CANCEL EXISTING LICENCE SUBMIT RETURNS

Payments Requests for Action Managed Returns Correspondences

Dashboard

XXX
Your last login was on Thursday 16 January 2020 10:00 PM

- **Step 3:** System will redirect to Licence page.
Select the Licence for Renewal.

Renew Licence

Licences Government Agencies By RRN

Licence Name, Licence Number **SEARCH**

- 1** SELECT Licence(S)
- 2 RENEW Profile
- 3 ADD General Information
- 4 PROVIDE Application Details
- 5 UPLOAD Supporting Document(S)
- 6 REVIEW & SUBMIT Application (Payment If Applicable)
- 7 ACKNOWLEDGEMENT

Licence Number	Agency	Licence Name	Licence Status	Issued Date	Expiry Date
L/PS/123456/2020S	SPF	Security Officer's Licence (SO)	Active	31 Mar 2020	29 Jan 2021

- **Step 4:** System will redirect to Renewal Page.
Fill the Acknowledgement Number and Licence Number

Click NEXT

Renew Licence



Singapore Police Force

Security Officer's Licence (SO)

Application Type

Fees & Supporting Documents (if required)

Security Officer's Licence (SO)

Details

Acknowledgment Number *

PS/20150907/0089

Licence Number *

L/PS/123456/2020S

BACK

NEXT

➤ **Step 5:** Fill the General Information Page and click NEXT.



Renew Expiring Licence

Terms of Use

I. Agreement

1. Access this services is governed by the terms and conditions as stated below ("Terms of Use"). By accessing and using the Website, you shall be deemed to have accepted and agreed to be legally bound by these Terms of Use. If you do not accept any of these Terms of Use, please leave the Website.
2. In these Terms of Use, the words "we", "our" and "us" refer to the Government of Singapore and all Statutory Boards. "Statutory Board" means any body corporate established by or under written law from time to time to perform or discharge any public function.
3. These Terms of Use may be changed from time to time. Changes will be posted on this page. Your use of the Website after changes have been posted on the Website will constitute your agreement to the modified Terms of Use and all of the changes.
4. We may modify or discontinue any information or features that form part of the Website at any time, with or without notice to you, and without liability.

II. Access To the Website

1. The accessibility and operation of the Website relies on technologies which are not under our control. We do not guarantee continuous accessibility or uninterrupted operation of the Website.

By clicking on the checkbox, I agree to be bound by the Terms of Use.

Myinfo

Retrieve Myinfo with Singpass

Please click [here](#) for Myinfo details

Filer's Particulars

Note: Name, Citizenship, Gender, Date Of Birth, Home Tel Number, Mobile Number and Email are taken from Myinfo for your convenience.

Salutation*	<input type="text" value="Mr"/>	Designation*	<input type="text" value="Managing Director"/>
Name*	<input type="text" value="xxx"/>	Office Tel Number	<input type="text"/>
Citizenship*	<input type="text" value="SINGAPORE CITIZEN"/>	Home Tel Number	<input type="text" value="+6500000000"/>
Gender*	<input checked="" type="radio"/> Male <input type="radio"/> Female	Fax Number	<input type="text"/>
Date Of Birth*	<input type="text" value="04/12/0002"/> <input type="button" value="📅"/>	Mobile Number*	<input type="text" value="+6500000000"/>
Primary Contact Mode*	<input type="radio"/> Office Tel Number <input type="radio"/> Home Tel Number <input checked="" type="radio"/> Mobile Number	Email*	<input type="text"/>
		Alternative Email	<input type="text"/>
		Tick if you prefer to receive status updates of licence application via SMS	<input type="checkbox"/>

Next >

Save as Draft

Save as Draft & Exit

- **Step 6:** Fill in the Renewal form and click PROCEED



Renew Expiring Licence

Security Officer's Licence (SO)

Particulars of Licence

Licence Number	L/PS/000094/2018S	Filer NRIC/FIN Number	G5183527T
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Declarations

Have you suffered, or are suffering from any mental condition or illness?*

Yes No

< Previous
Proceed >
Save as Draft
Save as Draft & Exit

- **Step 7:** Upload the required supporting documents page is displayed to upload documents if any.

Renew Expiring Licence

Security Officer's Licence (SO)

Document Name	Type	Attachment	Action
Work Permit Scanned copy of the Work Permit. Mandatory for Foreigners. <small>Acceptable File Format: pdf, jpg, png, jpeg, gif</small> <small>Acceptable File Size: maximum : 2 MB</small>	ONLINE UPLOAD	<input type="text"/>	Upload
Origin Country Identification Card Scanned copy of the Origin Country Identification Card. Mandatory for Foreigners. <small>Acceptable File Format: pdf, jpg, png, jpeg, gif</small> <small>Acceptable File Size: maximum : 2 MB</small>	ONLINE UPLOAD	<input type="text"/>	Upload
Passport for foreigner Scanned copy of the Passport. Mandatory for Foreigners. <small>Acceptable File Format: pdf, jpg, png, jpeg, gif</small> <small>Acceptable File Size: maximum : 2 MB</small>	ONLINE UPLOAD	<input type="text"/>	Upload
Certificate of Good Conduct for Foreigner Scanned copy of Certificate of Good Conduct for Foreigner. Mandatory for Foreigners. <small>Acceptable File Format: pdf, jpg, png, jpeg, gif</small> <small>Acceptable File Size: maximum : 2 MB</small>	ONLINE UPLOAD	<input type="text"/>	Upload

< Previous
Next >
Save as Draft
Save as Draft & Exit

- **Step 8:** Review the filled application and check the Declaration. Click 'Submit' Button.

Renew Expiring Licence

Information Review



Filer's Particulars			
Agree to use Myinfo Data	Yes	Designation	Managing Director
Salutation	Mr	Office Tel Number	
Name	xxx	Home Tel Number	+6560000000
Citizenship	SINGAPORE CITIZEN	Fax Number	
Gender	Male	Mobile Number	+6591231232

Declaration

General Declaration

- I declare that all the information given in this application form is true and correct.

I am aware that legal action may be taken against me if I had knowingly provided false information.

I agree that in any legal proceedings, I shall not dispute the authenticity or accuracy of any statements, confirmations, records, acknowledgements, information recorded in or produced in this application.

[< Previous](#) [Submit](#)

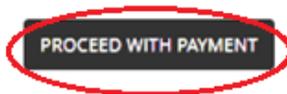
- **Step 9:** System prompt you to make payment. Payment to be made via Online.



Renew Expiring Licence

Make Payment

Description	Fee Type	Fee	GST	Sub Total
PA1911262094 SPF - Security Officer's Licence (SO) R1920000945	Processing Fee	\$16.00	Not applicable	\$16.00
Grand Total				\$16.00



- **Step 10:** Once Payment is done online, the application is submitted successfully.



Renew Expiring Licence

Submitted successfully: 1 application(s)

You will be notified of the approval of your application via SMS/Email.

-

Singapore Police Force
Security Officer's Licence (SO)

Application Number	R192000945	Payment Advice Number	PA1911262094
Application Status	Submitted with Payment	Payment Status	STAGE1 : PAID STAGE2 : N.A
Submission Number	B1920012883	Payment Amount(SGD)	\$16.00
Submission Date	29 Apr 2019 18:51:44		
Submission Name	B1920012883		

[View your Applications and Status](#)

NOTE

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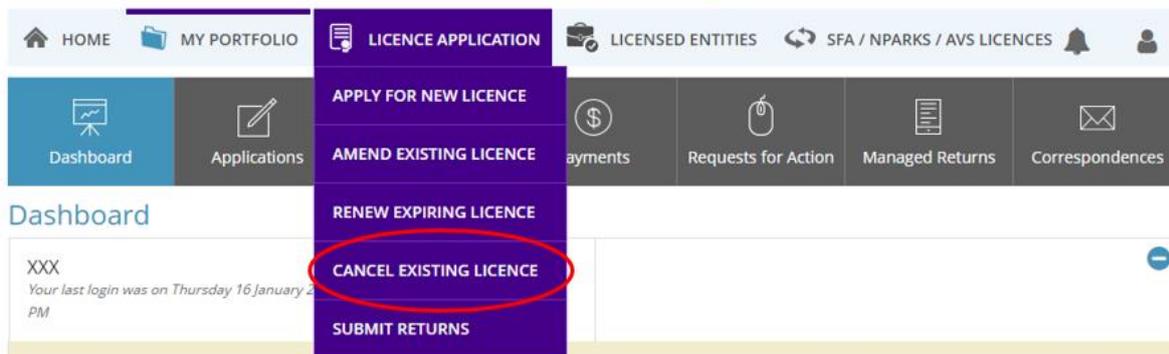
VIEW RECEIPT

PRINT

CLOSE

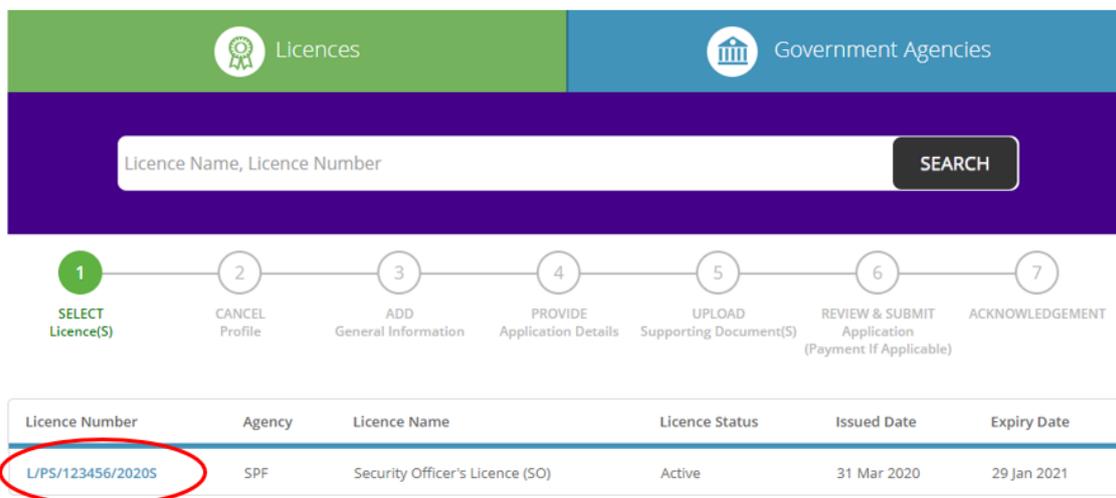
Quick Ref 4: CANCEL Existing SO Licence

- **Step 1:** Login GoBusiness Licensing via your Singpass Credential.
- **Step 2:** Select CANCEL EXISTING LICENCE



- **Step 3:** System will redirect to Licence page.
 Select the Licence for Cancellation.

Cancel Licence



- **Step 4:** System will redirect to Cancel Page.
 Select the Licence you wish to Cancel and click NEXT

Cancel Licence



Singapore Police Force

Security Officer's Licence (SO)

Application Type	Fees & Supporting Documents (if required)
<input checked="" type="radio"/> Security Officer's Licence (SO)	Details
Licence Number* <input type="text" value="L/PS/123456/2020S"/>	



Step 5: Fill the General Information Page and click NEXT



Cancel Existing Licence

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Myinfo

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Please click [here](#) for Myinfo details

Filer's Particulars

Note: Name, Citizenship, Gender, Date Of Birth, Home Tel Number, Mobile Number and Email are taken from Myinfo for your convenience.

Salutation*	Mr	Designation*	Managing Director
Name*	xxx	Office Tel Number	
Citizenship*	SINGAPORE CITIZEN	Home Tel Number	+6500000000
Gender*	<input checked="" type="radio"/> Male <input type="radio"/> Female	Fax Number	
Date Of Birth*	04/12/0002	Mobile Number*	+6500000000
Primary Contact Mode*	<input type="radio"/> Office Tel Number <input type="radio"/> Home Tel Number <input checked="" type="radio"/> Mobile Number	Email*	
		Alternative Email	
		Tick if you prefer to receive status updates of licence application via SMS	<input type="checkbox"/>

Next >

Save as Draft

Save as Draft & Exit

- **Step 6:** Cancel form is displayed with Licence details.
Click PROCEED

Cancel Existing Licence

Security Officer's Licence (SO)

Particulars of Licence			
Licence Number	L/PS/000094/20185	NRIC/FIN Number	S0000123F
Termination Details			
Effective Termination Date	20/01/2020		
Note: There will be no refunds of pro-rated licence fee paid for upon termination by applicant.			

< Previous

Proceed >

Save as Draft

Save as Draft & Exit

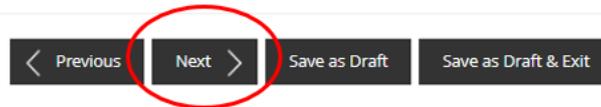
- **Step 7:** Upload the required supporting documents page is displayed to upload documents if any. Click NEXT



Cancel Existing Licence

Security Officer's Licence (SO)

No supporting document required for online application submission. Agencies may contact applicant if any supporting documents are needed subsequently



- **Step 8:** Review the filled application and check the Declaration. Click 'Submit' Button.

Cancel Existing Licence

Information Review



Filer's Particulars			
Agree to use Myinfo Data	Yes	Designation	Managing Director
Salutation	Mr	Office Tel Number	
Name	xxx	Home Tel Number	
Citizenship	SINGAPORE CITIZEN	Fax Number	
Gender	Male	Mobile Number	+6591231232

Declaration

General Declaration

1. I declare that all the information given in this application form is true and correct. I am aware that legal action may be taken against me if I had knowingly provided false information. I agree that in any legal proceedings, I shall not dispute the authenticity or accuracy of any statements, confirmations, records, acknowledgements, information recorded in or produced in this application.



- **Step 9:** System displays the Acknowledgement page to confirm, application is submitted successfully.

Cancel Existing Licence

 **Submitted successfully: 1 application(s)** 
You will be notified of the approval of your application via SMS/Email.

Singapore Police Force
Security Officer's Licence (SO)

Application Number	T202000014	Application Status	Submitted (No Upfront Payment Required)
Submission Number	B2020001483	Payment Status	STAGE1 : N.A STAGE2 : N.A
Submission Date	20/01/2020 15:39:16		
Submission Name	B2020001483		

[View your Applications and Status](#)

NOTE

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PRINT

CLOSE